

Charity Registration No. 1105703 (England and Wales)

Charity Registration No. SC039731 (Scotland)

Company Registration No. 05048319 (England and Wales)

CANCER SUPPORT UK (CSUK)
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2020

CANCER SUPPORT UK (CSUK)

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Mr Bryan Marcus Ms Sarah Elizabeth Mcdonald Mr Matthew Doyle Ms Sarita Yaganti Ms Julia Emma Dawson	(Appointed 21 September 2020)
Charity number (England and Wales)	1105703	
Charity number (Scotland)	SC039731	
Company number	05048319	
Registered office	71 Aldwych House 71-91 Aldwych Holborn WC2B 4HN United Kingdom	
Auditor	Andrew Rich HW Fisher LLP Acre House 11-15 William Road London NW1 3ER United Kingdom	
Bankers	Barclays Bank Plc 7th Floor 180 Oxford Street London W1D 1EA	
Solicitors	Latham and Watkins 99 Bishopsgate London EC2M 3XF	

CANCER SUPPORT UK (CSUK)

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CANCER SUPPORT UK

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 DECEMBER 2020

Statement from the Chair, Cancer Support UK

Bringing some light to people's lives has been more important in 2020 than for a generation, as people have struggled not just with the emotional isolation of dealing with their cancer diagnosis and treatment, but also physical isolation from their family and friends as a result of being in lockdown whilst on their journey with cancer.

Cancer Support UK hopes to have brought some light with the Cancer Kits, which we provide to those going through cancer treatment and the Cancer Coach programme, which focuses on providing mental wellbeing to cancer patients who have completed their treatment.

This would not be possible without the assistance of our regular donors, who, through programmes such as *Cuddles for Christmas*, have supported our work through the year and brought a smile to the faces of over a thousand children.

Like many other organisations, we have been impacted financially by the COVID-19 crisis. However, we have been fortunate that legacies we received in 2020 have provided the organisation with the financial resilience to keep operating and have enabled us to avoid cutting our services when people needed us the most.

I'd like to close by recognising the stories of those who deal with cancer in their lives, many of these are published on our social media channels, and I encourage you to view them. I find the way these people deal with their life changing diagnosis and treatment with humour, dignity and humility is an inspiration. I hope CSUK has done just a little to make their journey a little easier.

Chair

Matthew Doyle
Chair, Cancer Support UK

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Statement from the Chief Executive

Welcome to our 2020 annual report and accounts. 2020 was a particularly difficult year for many people – particularly those experiencing cancer, or facing the journey of life after cancer. I am pleased that despite a difficult year, Cancer Support UK was able to help even more people than the previous year, and was able to continue to deliver its services despite the pandemic. Thanks to our supporters, Cancer Support UK was able to help over 5,000 adults and children across the UK during the year.

Generating income to support our work is always extremely challenging, not least during the unprecedented impact of COVID-19, so I am pleased to report that 2020 marked another year of financial growth for the organisation – in part due to a number of generous legacies the charity received. Sadly, we will never be able to thank these benevolent individuals personally - or have the opportunity to show them the tremendous difference their gift has made. However, I am extremely grateful to them and for all of those who have left a gift to Cancer Support in their will – or who are considering doing so.

I am particularly proud of the strides we have made over the year with Cancer Coach, our support groups for people facing the challenges of life after cancer. I am delighted to share with you the positive impact of Cancer Coach later on in this report. I am hugely grateful for our dedicated team of Cancer Coach volunteers, without whom our work would not be possible. Our volunteers are made up of experienced and qualified professionals including coaches, counsellors, GP's, clinicians, nurses and therapists. Many of our volunteers have direct experience of cancer themselves, so they are also experts by experience. Our volunteers understand the challenges of life after cancer as they have been there themselves. I believe this makes what we do truly special. Our volunteers are exceptional – and I am hugely grateful to each and every one of them.

We increased our digital communications offer in 2020 – to ensure that the people who need to hear about our services do – this continues to have a positive impact in reaching out to adults and children across the UK, and the take up of our services has increased as a result. As a relatively small charity, raising our profile is crucial to enabling those who most need to be aware of our services.

I would like to thank the staff and trustees for their efforts during 2020 and for their continued contributions to the organisation.

Gemma Holding
Chief Executive, Cancer Support UK

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Governing document

Cancer Support UK (CSUK) is a registered charitable company limited by guarantee (Company No 05048319, England and Wales Registered Charity No 1105703, and Scotland Registered Charity No SC039731). It is governed by a constitution in the form of a Memorandum and Articles of Association dated 18 February 2004. The liability of each member in the event of the winding up is limited to £1. The members of the Board of Trustees, hereafter referred to as 'the Board' or 'the Trustees' are set out below:

Mr Matthew Doyle
Ms Julia Dawson (appointed September 2020)
Ms Sarah MacDonald
Mr Bryan Marcus
Ms Sarita Yaganti
Mr Derek Shelton (resigned May 2020)

Recruitment and appointment of trustees

Trustees are appointed by the Board. There must always be at least three trustees, and any vacancies arising are filled by the selection and appointment of suitable persons by the trustees. The Board meets at least six times throughout each year to oversee the strategic management of the charity.

Trustees induction and training

The current trustees are familiar with the structure, strategy and practical operations of the charity.

Trustees take an active part in the oversight of CSUK's charitable programmes, participate in its annual planning and are kept up to date with a monthly programme, fundraising and administrative reports. All major strategic issues and decisions facing CSUK are addressed by the trustees and each of them are adequately trained and informed to carry out such duties.

In 2020 CSUK recruited one new trustee, Julia Dawson, with financial skills and experience relevant to the organisation.

Both the new and existing trustees have undertaken training in their fundraising and governance responsibilities.

Organisation

The determination of the strategic direction for CSUK is the responsibility of the Board. The current trustees meet throughout the year to discuss the management of the charity.

The trustees delegate the day-to-day running of the charity to its Chief Executive Officer, Gemma Holding.

Charity's Mission and Goals

Cancer Support UK provides practical and psychological support to people with cancer, during and after the treatment period. We offer our services -- Cancer Coach and Cancer Kits -- to anyone living in the UK with any type of cancer. These services are designed and delivered by people who have experienced cancer themselves to improve the experience of others. The charity delivers its Cancer Coach services through the most appropriate communication channel that meets the expectations and needs of our service users. Our primary operational activity is to raise funds to enable the charity to provide Cancer Kits and Cancer Coach support to the maximum number of users that our financial and physical resources allow.

Aims and objectives for the public benefit

The trustees have referred to and discussed the implications of the provisions of Section 17 of the Charities Act 2011, which state that all charities must demonstrate that they are established for public benefit and have had due regard to the public benefit guidance issued by the Charity Commission.

PROGRAMMES AND SERVICES

Cancer Kits

We offer free Cancer Kits to adults currently undergoing treatment, as a practical aid to recovery.

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- **Chemo Kits** - our Chemo Kits are designed specifically to help people undergoing chemotherapy. They contain items to offset some of the unpleasant side effects of treatment, like cold hands and feet, nausea, and sensitive teeth.
- **Cancer Kits** - Our general Cancer Kits are designed to help adults who are not receiving chemotherapy, but who are undergoing another form of cancer treatment. They contain items like puzzle books to relieve boredom, a relaxing pillow spray to aid sleep and toiletries to use on the go.
- **Kids' Kits** - Our Kids' Kits are designed to brighten the days of children living with cancer and undergoing treatment. They contain small toys and colouring sets to help entertain and pass the time in hospital, and practical items like cosy socks and antibacterial wipes.

Cuddles for Christmas

For children with cancer, spending time in hospitals and hospices over Christmas, during COVID-19, was incredibly difficult. Limited visitors meant children were unable to spend Christmas with their families – as a response CSUK launched its first 'Cuddles for Christmas' programme.

Cancer Coach

Our Cancer Coach programme is a six-week structured 'self-management' course – delivered by phone – for people living with cancer. Developed with the Mental Health Foundation, the programme offers emotional and peer support, which is fundamental to recovery.

Cancer Coach helps people who have finished their cancer treatment to:

- *Better understand and manage their own challenging emotions*
- *Build resilience*
- *Begin to reduce feelings of isolation and low mood*
- *Improve their confidence and self-esteem, both during the programme and beyond*

It gives participants an opportunity to share their experiences, to understand some of the reasons why they are feeling low or anxious and to explore some simple tools and strategies to reduce some of the impact of negative emotional feelings.

Communicating about cancer

During 2020 we developed our new online and in-person training 'Communicating about Cancer'. We know from our experience that people need to be better supported in the workplace and our training for managers and customer facing roles covers cancer awareness and how to communicate with someone experiencing cancer.

Our aspiration is to engage corporate partners with our training programme, so that CSUK can help create a kinder world for people living with and beyond cancer – and to help us continue to fund our other support services.

Programme service achievements & performance

CSUK continued to distribute the Cancer Kits, Chemo Kits and distributed over 3,500 to adults and children across the UK in 2020.

This is just a small selection of feedback we received from adults across the UK who received one of our Cancer Kits or Chemo Kits:

"I ordered this for my lovely mum. I'm 300 miles away and she was told in lockdown her cancer was back...For the 4th time. She needed to have radiotherapy for the 1st time, and whilst my Dad was with her, I couldn't be because of lockdown. When she received the Cancer Kit she cried. It was a week after her radiotherapy had finished and she was exhausted. She said it was like a hug in a box and completely unexpected, so thank you for helping me to hug my mum from 300 miles away." - **Stephanie**

"A little lift when trying to beat cancer was very welcome." - **Myra**

"It provided things I didn't know I'd need... like mouth wash. I'm so grateful!" - **Trista**

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"I ordered this for my mum who has been diagnosed with cancer for the 2nd time in a year. She told me she absolutely loved the kit, she had been struggling to sleep at night so the eye mask was perfect, the Lavender pillow spray was perfect and she uses her journal every single day to write down little list and things. So thank you so much for this it was amazing!" - **Ashlie**

"I ordered this kit for my stepdad who has pancreatic cancer. He was so grateful and there was so much in the bag. It really lifted him and he was so appreciative. Thank you." - **Stephanie**

"Absolutely amazing to receive this, felt like a real boost to know people care." - **Terry**

"It really is such an amazing kit and it made my day when it arrived. I've been wearing my socks quite a bit as I have suffered cold feet. The toothpaste and hand gel are excellent, I'm saving my tea and sweets until I have my next round a week on Tuesday." - **Jemma**

"I ordered this kit for my dad who is undergoing chemo his face lit up and he will use this kit when going into hospital to have his chemo thank you so much" - **Beverley**

"It was lovely to receive a bag of useful items. I'd just arrived home from a month in hospital and it really cheered me up. I put my socks on straight away!" - **Catriona**

"I can't thank you enough, I was feeling particularly lonely and upset the day my kit arrived, it completely lifted my spirits, a complete nurturing kit, made me feel I was really being thought and cared about, with lovely gentle products, anyone receiving your kit, will I'm sure feel how I did, it went along way making me feel lifted in a dark worrying time in my life. Thank you." - **Hazel**

"It's a simple gesture that made me feel special and cared. The items are all very useful at this difficult time." - **Brunna**

"I received my cancer kit in the middle of a really really rubbish week. To say it cheered me up is a massive understatement. Everything in my parcel was brilliant and I will use every single thing. Thank you so very much. You made a very dark day totally turned around." - **Ann-Marie**

"Was really lovely to get the cancer kit. Having cancer means you lose so much and it was lovely to receive the socks, lemon sherbets, mouth wash, hand cream - all things that are needed during this time... Especially during COVID-19 when you can't shop or get about safely. It made me feel like someone cares." - **Alison**

The reason we do what we do

Sue

Sue, 35, was diagnosed with breast cancer at the age of 31. Following surgery, chemotherapy and radiotherapy, she has received the all-clear. She still experiences some of the side effects of her cancer, including hormone treatment.

"I was so young getting diagnosed with breast cancer, that there wasn't anybody that looked like me or was the same age as me during treatment, which felt quite isolating."

A friend sent Sue a Cancer Kit from Cancer Support UK. Sue said,

"I particularly liked the lavender spray that I received - I've actually repurchased it since. It definitely helped me to relax, which I desperately needed during treatment. The ginger tea really, really helped with the nausea that I had from my treatment."

Lorna

Lorna, age 40, was diagnosed with breast cancer in 2017. Following her diagnosis she had surgery to remove the lump and her lymph nodes. It was then discovered that she had Stage 2 estrogen, progesterone and HER2-positive breast cancer. She had chemotherapy, radiotherapy and Herceptin treatments.

"On hearing my diagnosis, I was obviously shocked, and I was upset. At 37 I was always told I was probably too young to have cancer. So hearing those words was a huge shock."



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During her chemotherapy treatment, Lorna was sent a Chemo Kit from Cancer Support UK. The Kit contained items that she needed to help with the changes that chemotherapy had brought into her life, such as hand sanitiser, sherbet lemon sweets, an eye mask, toasty warm socks, notepad and pen.

"Your immune system is compromised so keeping your hands clean is really important. I also lost my taste during chemotherapy, and the sweets in the kit were one of the few things I could actually taste. I used the notepad and pen to write down questions to ask my oncologist and the eye mask to just relax. It really, really helped with my chemotherapy and I'm so grateful for that."

Bonnie

Bonnie was diagnosed when she was 3 years old with leukemia and is currently nearing the end of her treatment. To help, her family ordered her a Kids Kit and Bonnie was so pleased with what she received, especially her cuddly rabbit.

Bonnie has been a warrior and always has a smile on her face despite all the ups and downs which come along with Cancer.

Kids Kits, like the one that Bonnie received during her treatment, are designed to brighten the days of children living with cancer and undergoing treatment. They contain small toys and colouring sets to help entertain and pass the time in hospital and practical items like cosy socks and antibacterial wipes to help keep them safe and well.



Cuddles for Christmas

During December 2020, in response to the COVID-19 pandemic and limited numbers of hospital visitors allowed, 1,000 warmable, cuddly teddy bears were sent directly to children's hospital and hospice beds across the UK. Each warmable teddy bear had a personally written message to the child from the donor. Delivering these uplifting 'cuddles' and warm cuddles for Christmas was never more important.

The Royal Aberdeen Children's Hospital told us

"On behalf of the families and staff at Royal Aberdeen Children's Hospital, I would like to thank you and every one at the charity for the generous donation of warmies. They are perfect, a great size and so cute. Please pass on our thanks to everyone involved!"

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Cancer Coach

Our participants

Lucy was diagnosed with a melanoma in her eye following a routine optician's appointment. They noticed a small bruise in the white of her eye and referred her for further testing. After her positive diagnosis the decision was made to remove her eye.

Adapting to life following cancer can be extremely difficult, especially if there are long-term physical effects to deal with. Even in the years after you have finished treatment and are cancer-free, there may be times where you feel worried, confused or overwhelmed.

This was something Lucy experienced, saying:
"After four years, people stop making a fuss of you. It becomes normal life and you're stuck with the diagnosis and not much support."



Lucy found some information about Cancer Support UK's Cancer Coach service and got in touch to find out more. Initially, she felt apprehensive about attending the video calls with four other people for six weeks, as she worried that speaking about cancer might be a bit depressing.

"It was absolutely amazing. Other people who have gone through the same things know how you feel. As soon as I joined the meetings I felt relaxed and bonded with the other people in the group straight away."

Whilst by no means required, in Lucy's case, she has kept in touch with her group for ongoing support and friendship. She said:
"I wouldn't hesitate to do it again because it's made such a difference. I'd recommend Cancer Coach to anybody who's feeling a bit isolated with their situation and wants to talk about it. You don't always want to feel like a burden to your family and friends who haven't had cancer - sometimes they don't really understand."

Cancer Coach participant: Beth

Beth, 43, was diagnosed with an aggressive form of breast cancer. She had no family history and was otherwise fit and healthy so the diagnosis came as a huge shock to her and her family.

"I put the changes in my breasts down to my age, as did my GP and even my radiographer. I felt confident and had no previous history of breast cancer. I'd run 10k the previous day, how could I possibly be ill?"

For Beth, she felt as though cancer had blown her life apart. To be told that she had one of the most aggressive types of cancer at a time when she was just about to start her dream job and had just become an aunt, as well as mother to a young daughter, was overwhelming.

A doctor friend recommended Cancer Support UK's Cancer Coach programme, which Beth found extremely useful. The programme provides a toolkit of strategies for coping with life after cancer treatment, as well as the opportunity to connect with others in a similar position. She added:



"It's impossible to understand adapting back to life post-treatment unless you've been through it. Physically, emotionally, mentally, cancer changes you beyond measure. And when treatment ends, you have a whole new person and a world to navigate. As a group, we have continued to stay in touch. We have an incredible bond and know that we have each other for ongoing support."

Our volunteers

We rely on trained volunteers with an experience of facilitation, counselling or training to deliver our Cancer Coach groups. In 2020 the organisation had 33 volunteers and we couldn't do what we do without them.

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Cancer Coach volunteer: Martin

Martin is a former cancer patient and has previously worked as a redundancy counsellor and a volunteer at other cancer charities. He has been instrumental in helping Cancer Support UK develop their men's groups. He said:

"We cover the issues affecting emotional recovery and participants are encouraged to share and to question their post-cancer journey. In doing this, they have practical suggestions and exercises to address their concern. It doesn't ignore any fears or concerns but helps support them to deal with difficult issues."



Cancer Coach volunteer: Dorothy

Dorothy is a Cancer Coach volunteer for Cancer Support UK. Her son had cancer and after his treatment, he felt disoriented and lost, despite having a close circle of friends and family. He hadn't really known where to go for support, and the fact that it was during the UK lockdown hadn't helped with this. A friend shared the link to Cancer Support UK with Dorothy. She said:

'I am a trained coach and I work as a coach. Particularly, with organisations and businesses. I wondered whether there was some way that I could perhaps, bring those coaching skills to help people and my son's situation. Becoming a Cancer Coach looked exactly what I've been looking for. So, I reached out to the charity, and from the very beginning, I was just impressed with their speedy responses, the professional approach, and their clarity of purpose. I was immediately given the opportunity to join their training programme, and that's a four-week programme. During which time you were with other volunteers and were provided with delivery schedules for the coaching sessions, and also excellent materials to work with. The schedules for the coaching of the tools were very clear, and we were also supported and getting our heads around the sorts of challenges that the group participants may bring to the sessions and how we might handle those.'



Our Impact

We are delighted to share with you the results of our evaluation and feedback from Cancer Coach participants in 2020.

"It's been instrumental for me to help me move on. I am still going back to the exercises weeks later"

"The group was wonderful – a great bunch of ladies and I felt really supported. Thank you Cancer Support UK!"

"I felt very nervous about joining the group but I was made to feel really at ease by the facilitator and enjoyed my six weeks immensely"

"It was so good to share my experiences with others – just to hear it wasn't me, that made my year – no one had ever said that to me before"

"I feel more confident now to talk to my family about how I am feeling and what I need, rather than just put on a brave face"

Evaluation from 2020:

98% of participants said they felt their overall mood had improved after joining a Cancer Coach group

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95% of participants said they felt better equipped to manage their emotions after joining a Cancer Coach group

100% of participants said they would recommend Cancer Coach to others

Risk Management

Each year, the trustees assess the major strategic, business and operational risks faced by CSUK. This analysis involves identifying specific risks, assessing their potential impact, their likelihood of occurrence and what actions could be implemented to mitigate or avoid such risks. A Risk Register is maintained on this basis, including an assessment of the scale of probability of specific risks to better identify strategic areas for review. This is regularly reviewed by the trustees, allocating specific actions to management, which are then followed up on a regular basis.

The 2020 Risk Review carried out by the trustees confirmed that the highest risks continue to be financial risks relating to the charity's cash flow, revenues and profitability, and operational risks linked to the turnover of key staff. More specifically:

- Financial Risks: CSUK management circulates cash flow and profitability statements to the trustees on a monthly basis, comparing its monthly and year to date financial status against the CSUK budget, supported by detailed information on CSUK's revenue streams. In addition, CSUK's management prepare from time to time financial forecasts, which allows CSUK's management and the trustees to assess the charity's medium term financial situation, and the potential impact of any planned actions and management interventions.
- Effects of COVID-19 on fundraising

The impact of COVID-19 reduced the ability of our commercial partner, Clothes Aid, to expedite its operations – resulting in lower profits for Cancer Support UK during the year. By increasing the number of income sources CSUK has been able to spread the financial risk. Direct mail fundraising, digital fundraising and trust fundraising all over-performed our fundraising targets for the year.

Fundraising activities

CSUK relies primarily on donations from the public for its income. The trustees are extremely grateful to all CSUK donors, no matter how much is given, without whose dedication and support the charity would not be able to undertake its vital work.

The new fundraising strategy implemented in 2020 has generated additional sources of income, namely by launching a digital fundraising programme to complement our existing fundraising efforts. In 2020 these new fundraising opportunities delivered additional income for the charity, along with ensuring the organisation has a reliable source of predictable income.

Direct mail fundraising:

During 2020 CSUK raised £152,541 from our generous supporters to further our work

Clothing collections:

During 2020 CSUK worked with its Commercial Partner Clothes Aid to generate £65,771 for the charity

Legacy income:

During 2020 CSUK received £590,682 from generous legators

Digital income

During 2020 CSUK raised £54,279 from online donations driven mainly by our Cuddles for Christmas and Fill a Kit campaigns and investment into digital communications.

Trust Fundraising:

CSUK is extremely grateful to the support it received from trusts and foundations throughout the year.

We would like to thank the Big Lottery community fund for their grant of £74,800 to help us deliver the increased demand for Cancer Coach during lockdown. We would also like to thank the following trusts for supporting our work:

Williams Brownhill CIO
Kathleen Laurence Trust
W O Street Charitable Foundation

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GSK

Souter Charitable Trust

Hospital Saturday Fund

Fowler Smith and Jones Trust

Age Partnership

Roche Products Ltd

Irving Memorial Trust

Tony Bramall Charitable Trust

Hugh Fraser Foundation

Millichope Foundation

R Z Kara Foundation

Edward Gostling Foundation

W G Edwards Charitable Foundation

Louis Baylis Maidenhead Charitable Trust

Fifty Foundation

National Lottery Community Fund

Basil Samuel Charitable Trust

Michael & Anna Wix Charitable Trust

Helen Jean Cope Charitable Trust

Geoff Hill Charitable Trust

Sylvia & Colin Shepherd Charitable Trust

Stubbs Family Charitable Trust

Hunter Hall Foundation

Pink Ribbon Foundation

Sir James Reckitt Charitable Trust

St Peters Home & Sisterhood

FINANCIAL REVIEW

The Board noted the improvement in CSUK's financial outcomes, which resulted in a net surplus of £467,347, compared to a net surplus of £125,689 in 2019.

Fundraising results

Fundraising income increased by 90% from £581,689 to £1,104,949.

Expenditures

CSUK's total expenditure increased by 40% from £ 456,000 to £ 637,602. Expenditure on charitable activities increased by 37% from £325,296 to £446,826, while costs relating to fundraising increased by 46% from £ 130,704 to £ 190,776. These improved financial outcomes enabled CSUK to invest more in delivery of charitable services and allowed us to invest in long term fundraising plans to ensure the sustainability of the organisation.

Fundraising complaints

During the year Cancer Support UK received 24 low level fundraising complaints related to our clothing collection undertaken by our commercial partner, Clothes Aid. A log of complaints received is made and shared with CSUK every month, and reviewed by the Chief Executive of CSUK with the Managing Director of Clothes Aid. Typically, these types of complaints range from the operative, leaving the gate open, walking across lawns or requesting to receive no further bags. The level of complaints related to this type of fundraising represented less than 0.001% of all the clothing bags (3,239,728) distributed on behalf of the organisation.

Investment Policy

CSUK has no material investments or endowments at this time. Uncommitted funds are held in interest bearing deposit accounts to maximize earnings.

Reserves Policy

The Board have agreed to set aside and ring fence 'free reserves' i.e. unrestricted funds, not committed or invested in tangible fixed assets, which equates to three months of the current year budgeted operational overheads. This will be held in a separate

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bank/instant access savings account (potentially interest earning) and would not be accessed without the specific prior agreement of the Board of Trustees.

In addition, unrestricted cash in CSUK's transactional bank account is controlled at a level that equates to a minimum of three months and a maximum of six months cover of the current year budgeted operational overheads.

This policy is reviewed on an annual basis when conducting the annual audit and agreeing the year-end financial statements.

At the end of December 2020, cash at bank of £606,654, representing around seven months of reserves.

Going concern

The reserves held prior to the outbreak of Covid-19, together with the investment in a more diverse fundraising strategy, have resulted in the charity being in a relatively good position to continue in operation during the pandemic and beyond. Our planning process, including financial projections, has taken into consideration the current economic climate and its potential impact on the various sources of income and planned expenditure. We have a reasonable expectation that we have adequate resources to continue in operational existence for the foreseeable future and the accounts have, therefore, been prepared on the basis that Cancer Support UK is a going concern.

Senior executive remuneration

In line with the recommendations of the NCVO Inquiry into Executive Remuneration published in April 2014, the Charity has decided to disclose the remuneration of the Chief Executive.

CEO remuneration in 2020 totalled £60,000. The CEO is eligible for a bonus up to a maximum of 10% of gross salary. This is determined by an assessment of her performance and achievement of delivery targets carried out by the Chairman of the Trustees, which is reviewed and confirmed by the Board. There are no other pecuniary benefits for senior or other staff at the Charity.

Disclosure of information to auditors

Each of the trustees has confirmed that there is no information of which they are aware, which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditors are aware of such information.

The Trustees' report was approved by the Board of Trustees.

On behalf of the Board of Trustees



Matthew Doyle
Chair of Trustees

Dated: 10 Nov 2021

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STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2020

The trustees, who are also the directors of Cancer Support UK (CSUK) for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended). They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

CANCER SUPPORT UK (CSUK)

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF CANCER SUPPORT UK (CSUK)

Opinion

We have audited the financial statements of Cancer Support UK (CSUK) (the 'charity') for the year ended 31 December 2020 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and the notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2020 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006 (as amended).

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

CANCER SUPPORT UK (CSUK)

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE TRUSTEES OF CANCER SUPPORT UK (CSUK)

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities Accounts (Scotland) Regulations 2006 (as amended) require us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities, the trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

As part of our planning process;

- We enquired of management the systems and controls the charity has in place, the areas of the financial statements that are most susceptible to the risk of irregularities and fraud, and whether there was any known, suspected or alleged fraud. The charity did not inform us of any known, suspected or alleged fraud.
- We obtained an understanding of the legal and regulatory frameworks applicable to the company. We determined that the following were most relevant: the Charities SORP, FRS 102, The Charities Act 2011, The Companies Act 2006 and GDPR.
- We considered the incentives and opportunities that exist in the charity, including the extent of management bias, which present a potential for irregularities and fraud to be perpetuated, and tailored our risk assessment accordingly.
- Using our knowledge of the charity, together with the discussions held with the charity at the planning stage, we formed a conclusion on the risk of misstatement due to irregularities including fraud and tailored our procedures according to this risk assessment.

CANCER SUPPORT UK (CSUK)

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE TRUSTEES OF CANCER SUPPORT UK (CSUK)

The key procedures we undertook to detect irregularities including fraud during the course of the audit included:

- Identifying and testing journal entries and the overall accounting records, in particular those that were significant and unusual.
- Reviewing the financial statement disclosures and determining whether accounting policies have been appropriately applied.
- Reviewing and challenging the assumptions and judgements used by management in their significant accounting estimates.
- Assessing the extent of compliance, or lack of, with the relevant laws and regulations.
- Testing key income lines, in particular cut-off, for evidence of management bias.
- Assessing the validity of the classification of income, expenditure, assets and liabilities between unrestricted and restricted funds.
- Obtaining third-party confirmation of material bank balances.
- Documenting and verifying all significant related party balances and transactions.
- Reviewing documentation such as the charity board minutes for discussions of irregularities including fraud.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements even though we have properly planned and performed our audit in accordance with auditing standards. The primary responsibility for the prevention and detection of irregularities and fraud rests with those charged with governance of the entity.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Other matter

The comparatives for the year ended 31 December 2019 were unaudited.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and to the regulation 10 of the Charities Accounts (Scotland) Regulations 2006. Our audit work has been undertaken so that we might state to the charitable company's members and trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company, the charitable company's members as a body, and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Andrew Rich
Andrew Rich (Senior Statutory Auditor)
for and on behalf of HW Fisher LLP

Chartered Accountants
Statutory Auditor
Acre House
11-15 William Road
London
NW1 3ER
United Kingdom

09 Nov 2021

CANCER SUPPORT UK (CSUK)

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2020

		Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £	Unrestricted funds 2019 £	Restricted funds 2019 £	Total 2019 £
	Notes						
Income from:							
Donations and legacies	3	864,793	174,385	1,039,178	409,045	60,827	469,872
Other trading activities	4	65,771	-	65,771	111,669	-	111,669
Interest receivable	5	-	-	-	148	-	148
Total income		930,564	174,385	1,104,949	520,862	60,827	581,689
Expenditure on:							
Raising funds	6	190,776	-	190,776	130,704	-	130,704
Charitable activities	7	286,182	160,644	446,826	267,305	57,991	325,296
Total resources expended		476,958	160,644	637,602	398,009	57,991	456,000
Net income for the year/ Net movement in funds		453,606	13,741	467,347	122,853	2,836	125,689
Fund balances at 1 January 2020		170,905	18,890	189,795	48,052	16,054	64,106
Fund balances at 31 December 2020		624,511	32,631	657,142	170,905	18,890	189,795

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

CANCER SUPPORT UK (CSUK)

BALANCE SHEET

AS AT 31 DECEMBER 2020

	Notes	2020 £	£	2019 £	£
Fixed assets					
Tangible assets	11		2,484		379
Current assets					
Debtors	12	122,018		213,600	
Cash at bank and in hand		606,654		49,357	
		<u>728,672</u>		<u>262,957</u>	
Creditors: amounts falling due within one year	14	<u>(74,014)</u>		<u>(73,541)</u>	
Net current assets			654,658		189,416
Total assets less current liabilities			<u>657,142</u>		<u>189,795</u>
Income funds					
Restricted funds	15		32,631		18,890
Unrestricted funds			624,511		170,905
			<u>657,142</u>		<u>189,795</u>

10 Nov 2021

The financial statements were approved by the Trustees on



.....
Mr Matthew Doyle
Trustee

Company Registration No. 05048319

CANCER SUPPORT UK (CSUK)

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2020

		2020		2019	
	Notes	£	£	£	£
Cash flows from operating activities					
Cash generated from/(absorbed by) operations	19		583,127		(2,365)
Investing activities					
Purchase of tangible fixed assets		(2,406)		-	
Investment income received		-		148	
		<u> </u>		<u> </u>	
Net cash (used in)/generated from investing activities			(2,406)		148
Financing activities					
Repayment of bank loans		(23,424)		(35,969)	
		<u> </u>		<u> </u>	
Net cash used in financing activities			(23,424)		(35,969)
Net increase/(decrease) in cash and cash equivalents			<u>557,297</u>		<u>(38,186)</u>
Cash and cash equivalents at beginning of year			49,357		87,543
			<u> </u>		<u> </u>
Cash and cash equivalents at end of year			<u><u>606,654</u></u>		<u><u>49,357</u></u>

CANCER SUPPORT UK (CSUK)

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2020

1 Accounting policies

Charity information

Cancer Support UK (CSUK) is a private company limited by guarantee incorporated in England and Wales. The registered office is 71 Aldwych House, 71-91 Aldwych, Holborn, WC2B 4HN, United Kingdom.

1.1 Accounting convention

These financial statements have been prepared in accordance with FRS 102 "The UK Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") "Accounting and Reporting by Charities" the Statement of Recommended Practice for charities applying FRS 102, the Companies Act 2006, regulation 8 of the Charities Accounts (Scotland) Regulations 2006 and UK Generally Accepted Accounting Practice as it amended from 1 January 2019. The charity meets the definition of a public benefit entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

The Trustees have considered the effect of the Covid-19 outbreak that has been spreading throughout the world since early 2020 on the charity. The pandemic has caused some disruption to the Charity's usual activities, in particular, Cancer Kit preparation and distribution was put on hold for a short time after the onset of the pandemic until it was established that it was "Covid-safe" to resume activity. Additionally, income from the collection of donated clothes decreased significantly due to government lockdowns and restrictions. However, outside of the short pause described above, the Cancer Kit and Cancer Coach services continued to run throughout the year and the charity was able to help even more people than in the previous financial year. In addition to this, the charity saw a considerable increase in income in the current year, due to the receipt of a large legacy. Based on the above considerations and financial projections prepared by the charity, the Trustees are confident that the charity has sufficient resources to continue in operation for the foreseeable future, thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these financial statements.

Investment income, including bank interest, is included when receivable.

Income from clothes donated are recognised within the financial statements once the cash value of items is realised.

CANCER SUPPORT UK (CSUK)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

1 Accounting policies

(Continued)

1.5 Resources expended

Expenditure is included in the Statement of Financial Activities on an accruals basis, inclusive of any VAT which cannot be recovered. Expenditure is recognised once there is a legal constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. It is allocated between:

- expenditure incurred directly in the effort to raise voluntary contributions (cost of raising funds);
- expenditure incurred directly to the fulfilment of the charity's objectives (charitable activities).

Where items of expenditure involve more than one cost category these costs have been apportioned on a reasonable basis as determined by the trustees. One particular area where the cost is material to the charity is in the production and distribution of the mail shots.

Furthermore the expenditure has been allocated on the basis of whether the educational content of the individual mail shot is significantly high enough so as to be material. When this holds true the remaining cost of the mail shot is allocated on a pro-rata basis comparing the educational content (costs in furtherance of the charity's objectives) to the fundraising content (costs of generating funds). The educational content is determined by the amount of text and space on each mail shot that is dedicated to material of an education nature.

Fundraising expenditure i.e. text that may induce a donation from the recipient, is allocated upon the basis of the volume of the text and space that is not related to text of an educational nature.

Support costs including other overheads which are not dealt with as part of the dual cost approach are allocated in the ratio of the total charitable expenditure to the total fundraising costs. A significant amount of the support costs are personnel costs which are initially allocated on the basis of the employee's function in the charity, with the residual administration costs being allocated in the ratio noted above.

Please note that in preparing the 2020 accounts, the charity has made the decision to change the methodology used to allocate expenditure to ensure that the way costs are shown in the accounts accurately represents the underlying operational activity of the charity. The same methodology has therefore been applied to the allocation of 2019 expenditure which has resulted in the comparatives in notes 6, 7 and 8 being restated.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost net of depreciation and any impairment losses.

All tangible fixed assets costing more than £250 are capitalised at their cost to the charity.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Office Equipment	5 years straight line
------------------	-----------------------

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand and deposits held at call with banks. Bank overdrafts are shown within borrowings in current liabilities.

CANCER SUPPORT UK (CSUK)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

1 Accounting policies (Continued)

1.8 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

1.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.10 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The trustees are required to make estimates in respect of legacy income. The basis of recognition is provided within the income accounting policy above (see policy 1.4).

3 Donations and legacies

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2020	2020	2020	2019	2019	2019
	£	£	£	£	£	£
Donations and gifts	171,838	174,385	346,223	177,591	60,827	238,418
Legacies receivable	658,866	-	658,866	209,400	-	209,400
COVID-19 Business Rates Grant	10,000	-	10,000	-	-	-
Gift aid claims	24,089	-	24,089	22,054	-	22,054
	<u>864,793</u>	<u>174,385</u>	<u>1,039,178</u>	<u>409,045</u>	<u>60,827</u>	<u>469,872</u>

4 Other trading activities

	Unrestricted funds	Unrestricted funds
	2020	2019
	£	£
Income from clothes donated	65,771	111,669
	<u>65,771</u>	<u>111,669</u>

CANCER SUPPORT UK (CSUK)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

5 Interest receivable

	Total	Unrestricted funds
	2020	2019
	£	£
Interest receivable	-	148
	<u> </u>	<u> </u>

6 Raising funds

		As restated
	Unrestricted funds	Unrestricted funds
	2020	2019
	£	£
<u>Fundraising and publicity</u>		
Fundraising costs	139,949	91,619
Staff costs	42,187	37,891
Support costs	8,640	1,194
	<u> </u>	<u> </u>
	190,776	130,704
	<u> </u>	<u> </u>

CANCER SUPPORT UK (CSUK)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

7 Charitable activities

	As restated	
	Cancer Care Programme 2020	Cancer Care Programme 2019
	£	£
Staff costs	164,273	148,770
Direct expenditure	145,208	62,123
	<u>309,481</u>	<u>210,893</u>
Share of support costs (see note 8)	114,345	97,778
Share of governance costs (see note 8)	23,000	16,625
	<u>446,826</u>	<u>325,296</u>
Analysis by fund		
Unrestricted funds	286,182	267,305
Restricted funds	160,644	57,991
	<u>446,826</u>	<u>325,296</u>

CANCER SUPPORT UK (CSUK)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

8	Support costs				As restated	As restated	As restated
		Support costs	Governance costs	2020	Support costs	Governance costs	2019
	£	£	£	£	£	£	
Staff costs	-	13,500	13,500	-	12,125	12,125	
Depreciation	301	-	301	302	-	302	
Legal and professional fees	14,084	-	14,084	6,719	-	6,719	
Travel	3,212	-	3,212	8,568	-	8,568	
Premises and insurance costs	49,837	-	49,837	30,204	-	30,204	
Bank and card charges	1,280	-	1,280	1,801	-	1,801	
Office print, post and stationery	886	-	886	3,246	-	3,246	
Communication expenses	9,080	-	9,080	1,241	-	1,241	
Other miscellaneous overheads	25,376	-	25,376	15,551	-	15,551	
Bank and loan interest	572	-	572	2,706	-	2,706	
Accountancy	8,171	-	8,171	2,515	-	2,515	
VAT non reclaimable	10,186	-	10,186	26,119	-	26,119	
Audit fees	-	9,500	9,500	-	-	-	
Independent examination	-	-	-	-	4,500	4,500	
	<u>122,985</u>	<u>23,000</u>	<u>145,985</u>	<u>98,972</u>	<u>16,625</u>	<u>115,597</u>	
Analysed between							
Fundraising	8,640	-	8,640	1,194	-	1,194	
Charitable activities	114,345	23,000	137,345	97,778	16,625	114,403	
	<u>122,985</u>	<u>23,000</u>	<u>145,985</u>	<u>98,972</u>	<u>16,625</u>	<u>115,597</u>	

Support and governance costs includes amounts payable to the auditors of £9,500 for audit fees and £1,271 relating to other services. A further £3,095 is included within support costs in the current year which relates to general advice and assistance provided at the time of preparing the 2019 accounts.

In the prior year, governance costs included amounts payable to the independent examiner of £4,500 for independent examination fees and £1,871 relating to other services.

9 Trustees

None of the trustees (or any persons connected with them) received any remuneration, benefits or expenses from the charity during the year.

CANCER SUPPORT UK (CSUK)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

10 Employees

Number of employees

The average monthly number of employees during the year was:

	2020 Number	2019 Number
Employees	6	4

Employment costs

	2020 £	2019 £
Wages and salaries	195,372	178,619
Social security costs	20,979	16,531
Other pension costs	3,609	3,636
	<u>219,960</u>	<u>198,786</u>

The number of employees whose annual remuneration was £60,000 or more were:

	2020 Number	2019 Number
£60,000 - £70,000	1	1

Key management personnel include the Chief Executive and the Board of Trustees. Total remuneration paid to key management personnel in the year was £68,456 (2019: £68,386). The Trustees receive no remuneration for their work.

11 Tangible fixed assets

	Office Equipment £
Cost	
At 1 January 2020	1,509
Additions	2,406
At 31 December 2020	<u>3,915</u>
Depreciation and impairment	
At 1 January 2020	1,130
Depreciation charged in the year	301
At 31 December 2020	<u>1,431</u>
Carrying amount	
At 31 December 2020	<u>2,484</u>
At 31 December 2019	<u>379</u>

CANCER SUPPORT UK (CSUK)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

12 Debtors

	2020	2019
	£	£
Amounts falling due within one year:		
Trade debtors	18,921	8,757
Other debtors	29,349	8,388
Prepayments and accrued income	73,748	196,455
	<u>122,018</u>	<u>213,600</u>

13 Loans and overdrafts

	2020	2019
	£	£
Bank loans	-	23,424
	<u>-</u>	<u>23,424</u>
Payable within one year	-	23,424
	<u>-</u>	<u>23,424</u>

14 Creditors: amounts falling due within one year

	Notes	2020	2019
		£	£
Bank loans	13	-	23,424
Other taxation and social security		11,751	8,726
Trade creditors		38,450	23,035
Other creditors		-	1,520
Accruals and deferred income		23,813	16,836
		<u>74,014</u>	<u>73,541</u>

CANCER SUPPORT UK (CSUK)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

15 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds			Movement in funds			Balance at 31 December 2020
	Balance at 1 January 2019	Income	Expenditure	Balance at 1 January 2020	Income	Expenditure	
	£	£	£	£	£	£	£
Cancer Care Programme	16,054	60,827	(57,991)	18,890	174,385	(160,644)	32,631
	<u>16,054</u>	<u>60,827</u>	<u>(57,991)</u>	<u>18,890</u>	<u>174,385</u>	<u>(160,644)</u>	<u>32,631</u>

Cancer Care Programme was a fund set up by the charity for their Cancer Kits and Cancer Coach Programmes.

The charity offers free Cancer Kits to people currently undergoing treatment as a practical aid to recovery.

Chemo Kits - Chemo Kits are designed specifically to help people undergoing chemotherapy. They contain items to offset some of the unpleasant side effects of treatment, like cold hands and feet, nausea, and sensitive teeth.

Cancer Kits - General Cancer Kits are designed to help adults who are not receiving chemotherapy but are undergoing another form of cancer treatment. They contain items like puzzle books to relieve boredom, relaxing pillow spray to aid sleep, and toiletries to use on the go.

Kids' Kits - Kids' Kits are designed to brighten the days of children living with cancer and undergoing treatment. They contain small toys and colouring sets to help entertain and pass the time in hospital, and practical items like cosy socks and antibacterial wipes.

The Cancer Coach programme is a six week structured 'self-management' course, delivered by phone for people living with cancer. Developed by a range of cancer professionals, the programme offers much needed encouragement and emotional support, which is fundamental to recovery. Groups are run by people who can empathise and understand what it's like as they have experienced cancer themselves.

16 Analysis of net assets between funds

	General 2020 £	Restricted 2020 £	Total 2020 £	General 2019 £	Restricted 2019 £	Total 2019 £
Fund balances at 31 December 2020 are represented by:						
Tangible assets	2,484	-	2,484	379	-	379
Current assets/(liabilities)	622,027	32,631	654,658	170,526	18,890	189,416
	<u>624,511</u>	<u>32,631</u>	<u>657,142</u>	<u>170,905</u>	<u>18,890</u>	<u>189,795</u>

CANCER SUPPORT UK (CSUK)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2020

17 Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum rental payments under a serviced office facilities agreement with a three month notice period, which fall due as follows:

	2020	2019
	£	£
Within one year	10,214	8,856

18 Related party transactions

There were no disclosable related party transactions during the year (2019: none).

19 Cash generated from operations

	2020	2019
	£	£
Surplus for the year	467,347	125,689
Adjustments for:		
Investment income recognised in statement of financial activities	-	(148)
Depreciation and impairment of tangible fixed assets	301	302
Movements in working capital:		
Decrease/(increase) in debtors	91,582	(134,934)
Increase in creditors	23,897	6,726
Cash generated from/(absorbed by) operations	583,127	(2,365)

20 Analysis of changes in net funds

	At 1 January 2020	Cash flows	At 31 December 2020
	£	£	£
Cash at bank and in hand	49,357	557,297	606,654
Loans falling due within one year	(23,424)	23,424	-
	<u>25,933</u>	<u>580,721</u>	<u>606,654</u>



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Parties involved with this document

Document processed	Party + Fingerprint
Wed, 10th Nov 2021 13:34:16 UTC	Matthew Doyle - Signer (7255a9455c5bf9f9090b00529afdd5b2)
Wed, 10th Nov 2021 14:15:18 UTC	Andy Rich - Signer (a7ffb7d248bbcb3c4377acae775f3393)
Wed, 10th Nov 2021 14:15:18 UTC	Gemma Holding - Copied In (b677ee7b216ff4ae5f9df6011149c456)

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Date	Action
Wed, 10th Nov 2021 14:15:18 UTC	The envelope has been signed by all parties. (217.207.100.70)
Wed, 10th Nov 2021 14:15:18 UTC	Sent a copy of the envelope to Gemma Holding (gholding@cancersupportuk.org). (217.207.100.70)
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Wed, 10th Nov 2021 14:12:13 UTC	Andy Rich opened the document email. (217.207.100.70)
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Wed, 10th Nov 2021 14:12:12 UTC	Andy Rich opened the document email. (217.207.100.70)
Wed, 10th Nov 2021 14:10:41 UTC	Andy Rich opened the document email. (217.207.100.70)
Wed, 10th Nov 2021 14:10:41 UTC	Andy Rich opened the document email. (217.207.100.70)
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Wed, 10th Nov 2021 13:34:17 UTC	Document emailed to arich@hwfisher.co.uk (18.134.132.29)
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Wed, 10th Nov 2021 13:34:16 UTC	Matthew Doyle signed the envelope. (82.132.215.61)
Wed, 10th Nov 2021 13:32:58 UTC	Matthew Doyle viewed the envelope. (82.132.215.61)
Wed, 10th Nov 2021 13:32:22 UTC	Matthew Doyle viewed the envelope. (82.132.215.61)
Wed, 10th Nov 2021 13:32:14 UTC	Matthew Doyle opened the document email. (82.132.215.61)

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Wed, 10th Nov 2021 12:52:32 UTC	Document emailed to doyle_matthew@hotmail.com (35.177.20.111)
Wed, 10th Nov 2021 12:52:32 UTC	Sent the envelope to Matthew Doyle (doyle_matthew@hotmail.com) for signing. (217.207.100.70)
Wed, 10th Nov 2021 12:42:44 UTC	Gemma Holding has been assigned to this envelope (217.207.100.70)
Wed, 10th Nov 2021 12:42:44 UTC	Andy Rich has been assigned to this envelope (217.207.100.70)
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